



terrapure®  
Environmental Solutions

**RE: COVID-19 Business Continuity Planning**

As a critical service provider, Terrapure always acts to ensure the health and well-being of our employees, the continuity of our business and our ability to provide service to customers. This is part of the value we provide our clients and is integral to our ongoing success.

Please be assured that Terrapure is monitoring the development of the current COVID-19 outbreak and we are proactively preparing to manage the associated risks. This includes comprehensive business continuity planning in the event of a potential outbreak in our operating regions.

We are currently undertaking a comprehensive company-wide review of our operations, and potential business risks to ensure we have contingency plans in place to be able to continue to provide our essential services to you. These reviews also take into consideration vendor organizations Terrapure relies on to conduct business to ensure they too have business continuity plans in place.

We have established an internal response team and are meeting regularly to consider operational adjustments as may be necessary. While we currently do not anticipate any changes to our business, we are confident we are well positioned to continue to provide uninterrupted service at the same high standards you have come to expect.

At the same time, we expect our customers to be taking similar steps to prevent or contain the spread of viruses and respiratory disease. Because our employees often perform work on customer sites, we must do everything we can to ensure their health and safety outside of our locations as much as we are in our own workplaces.

Should you have any questions or wish to discuss this situation further, please don't hesitate to contact us.